

COLORADO LOCAL

Have a question or need information? Just follow the numbers... (It'll save you time!)



We want to help you as quickly and efficiently as possible. These are some of the ways YOU can help US serve you better.

Before you call or email for staff assistance, try the SAG-AFTRA website: **www.sagaftra.org**. There's a lot of great information at your fingertips.



OR download the new SAG-AFTRA APP at sagaftra.org/app Your union in your pocket

- Use as a digital membership card
- Add events to your calendar

Track residuals

Keep tabs on projects

Don't forget the Colorado Local has its own web pages with news and information: www.sagaftra.org/colorado



Still can't find what you're looking for?...

Call or Email the correct point of contact.

Make sure to choose the right department!

Contracts? Membership Services? Residuals? Professional Representatives (agents and managers)? Something else? See the Colorado Contact Information Sheet below.



If yes, be prepared!

Before you call or email, know the following:

- Type of contract you worked under
- · Date you worked
- Name of the project (For commercials know the name of the ad agency/ product. For recording sessions, know the label, song and artist.)

Also, be sure to have the following readily available:

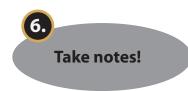
- Member ID number
- Backup paperwork, if applicable
- Any relevant details regarding your issues or concerns





OK, now that you're speaking to a staff member, try and get right to it.

- Confirm you've reached the right department
- Let them know you're a SAG-AFTRA member
- Provide the name of your local
- · Identify from where you are calling



When you speak to a representative, write down their name and keep it handy for future use. You'll want to ask for them directly the next time you call or email.

Things you CAN'T DO over the phone..

Update information!

> You cannot update your personal information (mailing address, email, etc.) over the phone. You can do it online, or by sending a written update with your signature by mail, fax, or by scanning the page with your signature into a PDF and using email. The Membership fax number (323) 549-6792.

Or, track residuals! You cannot get information about recently mailed or in-process residual payments over the phone. Instead, use the online residual Tracker available at https://www.sagaftra.org/member-services/residuals-tracker

Other questions regarding TV/Theatrical residuals: (800) 205-7716 (make sure to listen to the menu to get the correct area within residuals) or residuals@sagaftra.org.

All residuals - Go west!

Ouestions about Commercial reuse payments should be directed to the L.A. Commercials Contracts Department: (323) 549-6858.

Professional Representatives

You can find a list of agents and managers, commission charts, read the latest agency-related news and advisories or get answers to "your agent and you" frequently asked questions at sagaftra.org/professionalrepresentatives.

Find Information relating to agents and managers

SAG-AFTRA Health Plan SAG-Producers Pension Plan AFTRA Retirement Fund

If you have questions about your health plan, you should call: (800) 777-4013

SAG-Producers Pension Plan: (800) 777-4013

AFTRA Retirement Fund: (800) 562-4690

The union is separate from the health plans.

CONTRACT/SUBJECT CONTACT **DIRECT LINE EMAIL ADDRESS** Agency - see "Professional Representatives" below claudette.singh@sagaftra.org Commercials Claudette Singh 323.549.6473 James Alvarado 323.549.6437 james.alvarado@sagaftra.org Corporate/Educational Claudette Singh 323.549.6473 claudette.singh@sagaftra.org james.alvarado@sagaftra.org James Alvarado 323.549.6437 **Dancers** Music Department 323.549.6864 music@sagaftra.org claudette.singh@sagaftra.org Infomercials Claudette Singh 323.549.6473 james.alvarado@sagaftra.org James Alvarado 323.549.6437 Interactive/Video Game Katie Sikkema 323.549.6463 katie.sikkema@sagaftra.org Membership: membershipservices2@sagaftra.org Membership Services 323.549.6769 Eligibility/Joining Membership: Questions membershipservices2@sagaftra.org Membership Services 323.549.6778 Regarding Membership Membership Updating Membership Services 323.549.6791 membershipservices2@sagaftra.org **Contact Information** Music Videos Music Department 323.549.6864 music@sagaftra.org Caroline Coderoni caroline.coderoni@sagaftra.org New Media 323.634.8287 **News and Broadcast** Anna Calderon 323.634.8117 anna.calderon@sagaftra.org zino.macaluso@sagaftra.org Professional Zino Macaluso 323.549.6729 **Xochitl Cerda** xochitl.cerda@sagaftra.org Representatives 323.549.6735 (formerly Agency) Residuals, Film/TV Residuals Department 323.549.6505 residuals@sagaftra.org Short and Student Films joshua.vasquez@sagafra.org Joshua Vasquez 323.549.6007 Singers Music Department 323.549.6864 music@sagaftra.org **Sound Recordings** Music Department 323.549.6864 music@sagaftra.org Stunt and Safety Cedric Jackson 323.765.2901 sssd@sagaftra.org Television, Dramatic Dan Bowser 323.549.6466 dan.bowser@sagaftra.org david.besbris@sagaftra.org **David Besbris** 323.634.8116 Television, Non-Dramatic Billie Murphy 323.634.8178 billie.murphy@sagaftra.org Theatrical Joshua Vasquez 323.549.6007 joshua.vasquez@sagafra.org

For other inquiries, contact Julie Crane, 303.934.2674 or <u>Julie.crane@sagaftra.org</u>
For general information, visit the website at www.sagaftra.org or call toll free 855-SAG-AFTRA (855.724.2387).